

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam Tel: +84 24 3941 3748/49/50

Group name	EUROPEAN TARRIF - LVCLA17-2024-EUR-15D14N- THAI-LAO-VIETNAM	Code	230822101225
Version	1	Sales consultant	Sales` Team
Group size	2 - 21 pax(s)	Validity	1 Jan 2024-31 Dec 2025

LVCLA17-2024-2025-EUR-15D14N-THAI-LAO-VIETNAM

Day 1: Bangkok Arrival (-/-/-)

Arrival and transfer to the hotel for accommodation for 03 nights. Rest of the day at leisure. Evening – Free at own leisure



Overnight in Bangkok

Day 2: Bangkok City Tour (B/L/-)

Web: http://www.lvtravel.vn/

Hotline~1: Mr~Len,~GM~+84~989~200~116.~Email: len@lvtravel.vn~/~enquiry@lvtravel.vn~



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam **Tel:** +84 24 3941 3748/49/50

Breakfast at hotel then visit Royal Grand Palace & Emerald Buddha Temple & Reclining Buddha Temple.



After lunch takes a ferry **boat across Chao Phaya River to visit Wat Arun (Temple of Dawn)**. Afterwards - return to hotel

Overnight in Bangkok

Day 3: Bangkok - Damnern Saduak/Railway Market (B/L/-)

Breakfast at hotel then visit Damnernsaduak Floating Market & Railway Market

Drives to the market - on the way visit **Salt Farm & Coconut farm** - see homemade Sugar from Coconut milk.

Take a speed boat ride on small canal to visit the market. Free time to walk around the market. Afterwards visit also Railway Market (Talad Romhub).

Lunch – at local restaurant

Afternoon return to hotel for resting or shopping

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam Tel: +84 24 3941 3748/49/50



Overnight in Bangkok

Day 4: Bangkok - Flight to Chiang Mai - City Tour (B/L/-)

Breakfast at hotel and check out

Transfer to Bangkok International Airport for an onward flight to Chiang Mai

Upon arrival at Chiang Mai International Airport, meet your local guide and a day visit around Chiang Mai.

Visit Karen Long Neck Village

Visit Wat Suan Dok Temple

After lunch visit Wat Chedi Luang Temple.

Afternoon check in at hotel

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam Tel: +84 24 3941 3748/49/50



Evening is free

Overnight in Chiang Mai

Suggestion Flight: PG215 BKK CNX 08:00 09:20 (Airfare excluded on our price)

Day 5: Chiang Mai - Chiang Rai (B/-/-)

Breakfast at hotel - Check out

Overland transfer to Chiang Rai – On the way visit: Hot spring at Mae Khajan and White Temple

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam Tel: +84 24 3941 3748/49/50



Overnight in Chiang Rai

Day 6: Chiang Rai - Golden Triangle - Chiang Khong (B/-/-)

Breakfast at hotel - Check out

Visit Golden Triangle and Mae Sai bordering market

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam **Tel:** +84 24 3941 3748/49/50

Continue drive to Chiang Khong

Overnight in Chiang Khong

Day 7: Chiang Khong- Huay Xay - Pakbeng by Shompoo Cruise - Guide on Boat (B/L/D)

Breakfast at hotel - check out

Transfer to Thai- Laos border on Friendship Bridge.

With bus ticket across the border to Laos immigration

Then, the guests will meet our English-Speaking guide with a welcome sign at Houay Xay immigration office (Lao border).

Our guide will assist customers to apply for the visa. After getting the VISA, guests will take a sharing transfer (minivan) to the slow boat pier to embark on the boat.

During the morning, Quick lecture about Do's and Don'ts in Laos and fun facts will be presented by our guide.

Lao traditional Lunch set is served on board.

Before reaching Pakbeng, we will stop to visit a traditional Kamu village (Ban Houa Phalam), a tiny cozy place which host about 90 families. Travelers will learn about rural lifestyle in a very remote area.

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn





Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50



The boat will arrive at Pakbeng before the night.

Overnight in Pakbeng

NOTE:

- We recommend to the travelers to be at Chiang Khong thai immigration border at before 07:30am to make sure to meet our guide in Lao side on time.
- If the travelers are already in Houay Xay, we will arrange pick up at their hotel between 08:30am and 09am. The boat will leave Houay Xay at latest at 09am

Shompoo Cruise DEPARTURE DAY

October to March: Monday Thursday, Friday and Sunday

April to September: Monday and Friday

Day 8: Pakbeng-Pak Ou Cave - Luangprabang by Shompoo Cruise - Guide on Boat (B/L/-)

The boat will leave Pakbeng at 08am.

Enjoy the beautiful nature and jungle during your journey. In the morning, our guide and cooker will make a

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



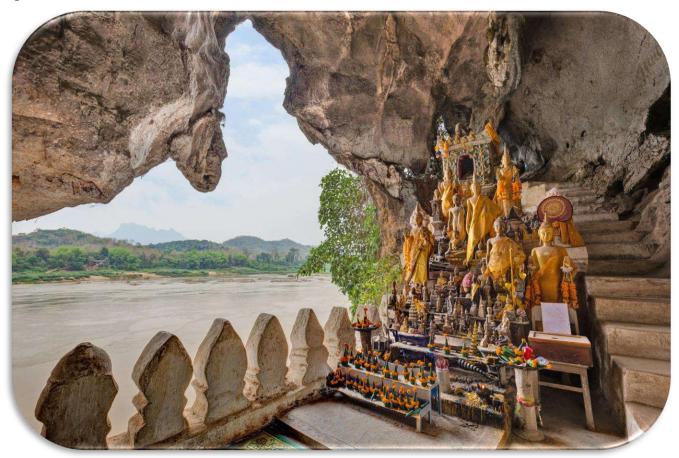
Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

short demonstration on how to make some lao desserts and local drinks that travelers will eat later in the afternoon.

First stop will be at **Ban Baw village**, a complex but harmonic mixed of three ethnicity: Lao Loun, Shan and Tai Lue. Today the village is famous for its lao lao whiskey making.

Right after the visit, a Lao traditional Lunch set is served on board.



In the afternoon, the boat will stop for the second visit at the **Pak Ou Caves (Tham Ting)** and its over two thousands Buddha statues. It is one of the most important Pilgrimage place for lao people. After the visit, enjoy the homemade desserts and drinks made by our team and the travelers.

The boat will arrive in Luang Prabang before 4:30pm

Overnight in Luangprabang

Day 9: Luangprabang - Kuangsi Waterfall (B/-/-)

Wake up as the sun rises, we will prepare to join the most sacred tradition of Laos, the daily morning alms giving, which dates to the 14th century. More than 200 Buddhist monks depart from various temple to gather their daily meal from the faithful residents sitting quietly on the streets. We then visit the temporary morning market near the former Royal Palace. Just set on the ground, the local people come here to barter their day's catch from rice, to vegetable, to fish, or chicken.

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len. GM +84 989 200 116. Email: len@lytravel.vn / enquirv@lytravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

After breakfast at the hotel, we ascend the 329 steps to the top of **Phousi Hill** for a panoramic view of the city and the Mekong River



Then transfer directly to the beautiful **Kuang Si**, which is the biggest waterfall in the Luang Prabang area with three tiers leading to a 50-metre drop into spectacular azure pools before flowing downstream. The pools also make great swimming holes and are very popular with both tourists and locals. There is also the chance to walk to the nearby village of **Ban Thapene**, and explore the hidden waterfalls, which is rarely visited by other tourists

If you wish, take a short visit to the **Bear Rescue Center**, which houses a couple of dozen animals rescued from the hands of poachers and traffickers

On the way back to Luang Prabang, we will take a short visit to the **Ock Pop Tock Living Craft Center**, set serenely close to the Mekong, this beautiful, traditionally styled workshop, where

weavers, spinners and batik makers produce top-quality fabrics, offers free tours every half-hour.

The tour ends after a visit to the famous **Night Market**, where you can find a lovely selection of handmade textiles made by local and hilltribe people surrounding Luang Prabang

Overnight in Luang Prabang

Web: http://www.lvtravel.vn/

 $Hotline\ 1:\ Mr\ Len,\ GM\ +84\ 989\ 200\ 116.\ Email:\ len@lvtravel.vn\ /\ enquiry@lvtravel.vn$



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

Day 10: Luangprabang City Tour - Flight to Hanoi (B/-/-)

After breakfast, our guide will take you on an in-depth walking tour of the city. The walk is oriented towards **the lesser-known parts of the town** including charming lanes showing the more traditional atmosphere of the heritage town

Along the way, we will see the **four different types of buildings categorized by UNESCO**. The first one is the **traditional Lao house** which is made from tropical hardwood or bamboo and built on stilts.

The second is a **half wood and half cement house** built after the arrival of the French. The third is the **traditional French colonial building** that are similar to those found in Vietnam and Cambodia.

The last form of architecture you will see is the **old Chinese shop houses** that were built to be used for both commercial and residential purposes

In the afternoon, we will visit some famous attractions inside city center including the oldest temple of **Wat Sene** and the magnificent **Wat Xiengthong** with its roofs sweeping low to the ground, which represents classical Laotian architecture



We then continue with a visit to the **Royal Palace Museum**, which hosts a range of interesting artifacts. Then, transfer to Airport to take departure flight to Hanoi

Upon arrival, transfer to hotel for check in

Overnight in Hanoi

Web: http://www.lvtravel.vn/

 $Hotline\ 1:\ Mr\ Len,\ GM\ +84\ 989\ 200\ 116.\ Email:\ len@lvtravel.vn\ /\ enquiry@lvtravel.vn$

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam Tel: +84 24 3941 3748/49/50

Suggestion Flight: VN930 LPQ HAN 19:10 20:10 (Airfare excluded on our price)

Day 11: Hanoi Fullday City Tour - Traditional Water Puppet Show (B/-/D)

This full day tour takes you around Hanoi's most interesting sights, including the Ho Chi Minh's Mausoleum and his Stilts House, Presidential Palace and the One Pillar Pagoda and the Old Quarter the Lake of the Restored Sword and Ngoc Son Temple, the Temple of Literature, peaceful West Lake with lovers street Thanh Nien, the sedate Tran Quoc Pagoda, visit outside St Joseph's Cathedral, then walking around Hanoi Old Quarter, In the evening enjoy a traditional **Vietnamese water puppet show**.



Overnight in Hanoi

Day 12: Hanoi - Hoa Lu - Tam Coc Grottoes (B/L/-)

After breakfast, our guide comes to pick you up from your hotel, depart 2 hour driving along green fields and villages. Your first stop at Hoa Lu, the former capital of Vietnam in the 11st centuries. Visiting the temple of King Dinh and King Le, admire the unique architecture from ancient times.

Boarding a small sampan to visit Tam Coc. Its means literally "three caves". Which is called as Ha Long bay on land with majestic limestone cliffs, mysterious caves, peaceful streams, rice paddies and green fields.

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam **Tel:** +84 24 3941 3748/49/50



Overnight in Ninh Binh

Day 13: Ninh Binh - Halong Bay Cruise (B/L/D)

Morning depart for Ha Long Bay, we go through the scenic countryside. The wondrous **Ha Long Bay** is truly one of Vietnam's most impressive scenic sights. Heading out of the town we embark on a boat for an exploration of the legendary Ha Long Bay. Cruise amongst the bay's rock formations. As the sun sets, enjoy dinner onboard and your boat will anchor in the bay for the night.



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50



Overnight on cruise

Note: the itinerary of Halong will be changed based on which cruise you choose and depending on the weather without prior notice.

Day 14: Halong Bay Cruise - Hanoi (B/L/-)

Wake up early and see daylight filtering through the mist and towering rock formations, leaving you with a dream-like memory of your visit to **Ha Long Bay**. Enjoy a breakfast and perhaps join a Tai Chi class on the boat's deck before disembarking and heading back to Hanoi

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50



Overnight in Hanoi

Note: the itinerary of Halong will be changed based on which cruise you choose and depending on the weather without prior notice

Day 15: Hanoi Departure Flight (B/-/-)

Free at leisure till time transfer to Airport to take your departure flight (check out time 12:00 noon)

End of services

List of accommodations

Location	Option 1	Option 2
Bangkok	Manhattan (Deluxe)	Pullman Bangkok Hotel G (Deluxe)

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

Chiang Rai	The Heritage (Deluxe)	The Legend (Superior)								
Chiang Mai	•	ck Suriwongse 4* (Classic)								
Pakbeng		Le Grand Pakbeng 4* (Mekong Villa)								
Luang Prabang	Souphattra Hotel (Deluxe)	Maison Souvannaphoum 4* (Garden Wings)								
Ha Noi	The Ann/ MK Premier (Deluxe)/ROH)	Pan Pacific (Deluxe)								
Ninh Binh	Hidden Charm Ninhbinh (Superior)	Ninh Binh Legend (Grand Deluxe-Block B)								
Ha Long	Amanda Cruise/ Syrena Cruise (Deluxe)	Victory Star Cruise/ La Casta Cruise (Deluxe)/(Junior Suite)								

Rates and Conditions

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep), Songkran festival (13-16 April), Golden Week (01-07 Oct), Loy Kratong (10-14 Nov), Myanmar Water Festival or Myanmar New Year (10-20 Apr), etc. Please contact us for further details in terms of specific dates.

High Season 01 Jan 2024 – 30 Apr 2024 & 01 Oct 2024 – 31 Dec 2024										
Group size/	2	3	4	5-7	8-9	10-15	16-20	21-25		
Price per person in USD	NO FOC						1 FOC in twin		SGL supplement	
4*	2,402	2,052	1,868	1,803	1,747	1,660	1,614	1,550	730	
5*	2,806	2,458	2,273	2,210	2,154	2,074	2,040	1,970	1,125	

Web: http://www.lvtravel.vn/

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

Low Season 01 May 2024-30 Sept 2024										
Group size/	2	3	4	5-7	8-9	10-15	16-20	21-25		
Price per person in USD	NO FOC						1 FOC in twin		SGL supplement	
4*	2,345	1,995	1,811	1,746	1,690	1,599	1,553	1,491	678	
5*	2,607	2,258	2,075	2,012	1,952	1,866	1,828	1,761	941	

Extra Cost For Flight Ticket (Airfare could be changed without prior notice)

- Bangkok-Chiangmai: 100USD-110USD-120USD-150USD/pax
 - Luangprabang-Hanoi: 250-260-280USD/pax

High Season 01 Jan 2025 – 30 Apr 2025 & 01 Oct 2025 – 31 Dec 2025									
Group size/	2	3	4	5-7	8-9	10-15	16-20	21-25	
Price per person in USD	NO FOC							in twin	SGL supplement
4*	2,489	2,131	1,943	1,878	1,819	1,732	1,686	1,621	756
5*	2,915	2,560	2,373	2,308	2,251	2,170	2,137	2,066	1,173
	Low Season 01 May 2025-30 Sept 2025								
Group size/	2	3	4	5-7	8-9	10-15	16-20	21-25	
Price per person in USD	NO FOC 1 FOC in twin						SGL supplement		
4*	2,426	2,068	1,881	1,816	1,758	1,665	1,619	1,556	699
5*	2,701	2,344	2,158	2,094	2,031	1,944	1,907	1,840	974

Extra Cost For Flight Ticket (Airfare could be changed without prior notice)

- Bangkok-Chiangmai: 100USD-110USD-120USD-150USD/pax
 - Luangprabang-Hanoi: 250-260-280USD/pax

Web: http://www.lvtravel.vn/

 $Hotline\ 1:\ Mr\ Len,\ GM\ +84\ 989\ 200\ 116.\ Email:\ len@lvtravel.vn\ /\ enquiry@lvtravel.vn$

TRAVEL

LV TRAVEL(LAC VIET TRAVEL & TRADING CO., LTD)

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

Child policy:

✓ Infant (under 2 years old) : Free of charge (sharing bed with their parents, 01 child maximum in the double/ twin room and maximum 2 children in one group)

✓ Child from 02 – 10 years old

• With extra bed or mattress on Halong Cruise: 75% rate of adult

Without extra bed
Child in twin room
Child 11 years old and above
: 65% rate of adult
: 90% rate of adult
: 100 % rate as adult

Inclusions	Exclusions
 Local English speaking guide(s) as mentioned (In house sharing English speaking guide on cruise in Halong Bay. If you need our private guide, please let us know, we will advise you any surcharge on cruise) Mineral water with 2 bottles of 500ml/ tour day/ pax. 	 International flight tickets and airport taxes. Flight ticket Bangkok/Chiangmai//Luangprabang-Hanoi Meals and drinks which are not mentioned in the program Drink & Beverage in meals Optional tours Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea) Visa arrangement & Visa stamp at international gate TIPPING for local guide and van driver *2 - 4 pax: 7 - 10 USD/ pax/ day *5 - 7 pax: 5 - 7 USD/ pax/ day *8 - 10 pax: 3 - 5 USD/ pax/ day *10 pax up: 3 USD/ pax/ day *Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget. Any services not clearly mentioned in the program

GENERAL TERMS & CONDITIONS

Remarks for check in and check out schedules

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Web: http://www.lvtravel.vn/

 $Hotline\ 1:\ Mr\ Len,\ GM\ +84\ 989\ 200\ 116.\ Email:\ len@lvtravel.vn\ /\ enquiry@lvtravel.vn$



Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai

District, Ha Noi city, Viet Nam **Tel:** +84 24 3941 3748 / 49 / 50

Check out time: at hotel & on cruise: before 12h00.

Remarks for itinerary

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

Remarks for the price

16 full paying pax group is granted one FOC based on half twin sharing room (exclusive of extra service). Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

Validity

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

Payment method

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank

Payment conditions for domestic or international flights: We will check case by case **Payment conditions for land tour without flights**:

- In general there is no Deposit required. LV Travel reserves its right to forward deposit requests from suppliers in case they occur
- The full payment of 100% of the total price must be transferred to the LV Travel account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

Cancellation of domestic or international flights: We will check case by case.

Cancellation policy for land tour without flights

- All cancellations should be made in writing and should be acknowledged by LV travel.
- -Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).
- Cancellation more than 30 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees
- Cancellation between the 30th and 21st day prior to the group arrival: 30% of the total tour price.
- Cancellation between the 20th and 14th day prior to the group arrival: 50% of the total tour price.
- Cancellation between the 13th and 07th day prior to the group arrival: 75% of the total tour price.
- Cancellation between the 06th and 03rd day prior to the group arrival: 80% of the total tour price.
- Cancellation between the 02^{nd} and 0 day prior to the group arrival: 100% of the total tour price.
- In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no

TRAVEL

LV TRAVEL(LAC VIET TRAVEL & TRADING CO., LTD)

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam **Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/49/50

reimbursements.

- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 15days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

Contact details							
Hotline for sales (ms Moon)	+84 888 905 286 (WA/viber/mobile)						
Hotline for operation (ms Anna Hanh)	+84 983 096 032(WA/viber/mobile)						
General Manager Mr Len	+84 989 200 116 (WA/viber/mobile)						